



MEDICAL ADVOCACY REFERRALS

Through Your AllOne Health Benefits

Navigate Healthcare with **Expert Medical Guidance.**

Healthcare can feel overwhelming—complex bills, difficult decisions, and confusing insurance terms. Medical Advocacy connects you with a knowledgeable professional who helps you understand your options, navigate the healthcare system, and get the care you need — confidently and efficiently.

What It Is

Personalized support from Medical Social Workers who help you navigate medical systems, interpret information, and address care needs.

How It Works

- Speak with a trained Medical Social Worker
- Receive assistance with claims, bills, coverage, providers, and care transitions

What It Can Help With

- Insurance Questions
- Claims Support
- Provider Searches
- Hospital Discharge Planning
- Chronic Illness Support

Why It's Helpful

- Reduces confusion and stress
- Helps avoid unnecessary costs
- Saves significant time and energy

How To Get Started



Request Medical Advocacy Referrals in the **AllOne Health App**



Submit a request through the **Member Portal**



Or call the **EAP 24/7** and our team will help connect you

Contact AllOne Health

Call: 800-451-1834

Visit: allonehealth.com/portal

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